



# COVID-19 procedures

## **Dear Estimated Guests,**

With COVID-19 developing in many countries around the world, the health and safety of our guests, as well as our partners and staff, at hotel LOCANDA LE PIAZZE and restaurant TAVOLA DI GUIDO's are our top priority.

Our employees throughout all departments are fully in compliance with the recommendations of the World Health Organization (WHO and all local regulations, and we continue to follow the highest possible hygiene standards throughout the organization). Our teams are receiving ongoing briefings and enhanced operating protocols.

We're also implementing some additional changes to our daily operations to ensure the safest experience for you. These include but are not limited to checking employees' body temperatures at regular intervals, thoroughly sanitizing all areas of the restaurant, common areas, masks and glove use. Maintaining social distancing of 1.80 meter (6ft) while working and with our guests.

We have increased the frequency of cleaning our public areas (including lobbies, door handles, public bathrooms, etc.) and have continued the use of hospital-grade disinfectant.

We are using daily in all guests' rooms, and common area ozonisers\*.

We will continue to adjust food and beverage service in accordance with current food safety recommendations. Breakfast buffet will be replaced by service at the table. Lunch

and dinner will need to be pre booked so we can manage properly social distancing. Honour bars will not be in place this year, our team will prepare instead your mixology.

We have increased the deployment of antibacterial hand sanitizers in all common areas. Social distancing is put in place, between guests, and teams.

We are applying online checking- check out. And relying on card transactions rather than cash payments.

Thank you for your continued support and loyalty; please safeguard your health and we look forward to seeing you soon. Please do contact us for any questions that you may have.

*Kind regards from all of us at Le Piazze and Tavola di Guido.*

\* Ozoniser are devices 100% ecologic, with no use of chemicals, no contradictions issues who eliminates: acarian, virus and bacterises, spores and smell.